

We usually only think about the airport when we are jetting off somewhere or meeting someone, but for the people who work there, they operate in one of the busiest and most efficient airports in the world, which is often called a city within a city.

To find out how the Airport Authority Hong Kong (AAHK) manages the airport, students from Tsuen Wan Government Secondary School had a unique opportunity to go behind the scenes at Chek Lap Kok Airport as part of the Chamber's Business Schools Partnership Programme.

"Besides passengers, cargo facilities are also very important at the airport, because we process over 11,000 tonnes of cargo every day," said T W Yeung, Assistant General Manager, Airfield. "Being one of the busiest airports in the world, AAHK always strives to improve its operation processes."

He quoted the check-in process and baggage handling system as examples of how the airport has to improve to deal with the continually increasing number of travellers.

Tammy Fung, Senior Officer, Environment, told students that the AAHK puts a lot of effort into

developing environmental friendly initiatives related to carbon reduction, energy saving, air quality, waste management and more, with the aim of reducing the environmental footprint of the airport operations.

To serve the some 60 million passengers that pass through the airport annually, the AAHK employs a small army of people. Christine Fung, Senior Manager, HR Relationship Management, told students about job opportunities at the AAHK, and introduced their comprehensive management trainee programme.

"The earlier you know what you want to do, the easier you can build your career path," said Gigi Chong, Manager, Project Liaison. Chong, who joined the AAHK as a management trainee, shared her career development in the company with the students. Based on her own experience, she said four key skills that she has learned are adaptability, problem solving skills, leadership and interpersonal skills.

Students later visited the airfield in the restricted area of the airport, and learned how various teams operate and how they deal with different circumstances, such as bad weather. ❀



## Students' Views 學生評價

"It was amazing to enter the restricted areas inside the airport. The Integrated Airport Centre was just like a movie scene. The visit let us understand clearly how the airport operates, and the importance of its future development."

— Tang Hoi Ching

「能夠踏足機場禁區，讓我眼界大開。機場中央控制中心就好比電影場景。是次參觀讓我們清楚了機場的運作，以及其未來發展的重要性。」

— 鄧愷晴

"The programme gave us the chance to understand different organizations and how they operate, which is useful for planning our careers."

— Chan Ching Hey

「活動提供了難得的機會，讓我們了解不同機構及其日常運作，有助日後規劃前路。」

— 陳靖熙



# Students Visit Airport Authority 學生參觀機場管理局

“I was impressed by the management trainees' sharing session, as they made me realize that we need to think step by step to find solutions to problems.”

— *Chiu Chun Ming*

「見習行政人員的分享令我印象深刻，因為他們讓我明白到每當遇上困難，都要一步步地思考解決方法。」

— 趙俊銘



“The career talk allowed us to understand what job opportunities are available and their respective requirements, which can help us prepare ourselves to enter the workplace.”

— *Chiu Chun Yau*

「職業講座環節讓我們認識到機管局的就業機會，以及相關職位的要求，為我們投身職場做好準備。」

— 趙浚佑





我們通常在離港外遊或與親朋重逢共聚時，才會想起機場，但對於機場的員工來說，他們的工作地點是全球其中一個最繁忙、最具效率的機場，亦被喻為「城中之城」。

在總商會「商校交流計劃」的安排下，荃灣官立中學的學生有機會一睹赤鱘角機場的背後運作，了解香港機場管理局（機管局）如何管理機場。

飛行區運作助理總經理楊達榮表示：「除了旅客外，機場的貨運設施亦十分重要，因為我們每天處理逾11,000公噸的貨物。」作為全球最繁忙的機場之一，機管局一直致力優化機場的運作流程。

他以辦理旅客登記手續和行李處理系

統為例，說明機場需要不斷改進，以應付日益增加的旅客。

環境事務高級主任馮麗怡向學生指出，機管局著力推動減碳、節能、改善空氣質素、廢物管理等方面的環保措施，務求減少機場運作對環境的影響。

為接待每年約6,000萬名經機場入境的旅客，機管局需聘用大量人手。人力資源關係管理高級經理馮淑珍向學生講解機管局的就業機會，並介紹其完善的行政管理培訓計劃。

建築工程聯絡經理莊寶芝最初加入機管局時，是一名見習行政人員。她與學生分享其事業發展時說：「愈早認清自己的目標，就愈容易建立自己的就業路向。」她表示在機管局的工作經驗，讓她掌握了

四種重要技能，包括適應力、處理問題技巧、領導能力和人際溝通技巧。

學生其後參觀機場禁區內的設施，了解各個團隊的運作，以及如何處理惡劣天氣等不同情況。

To join this meaningful and exclusive programme, please contact Karen Fung at 2823-1240 or email [kfung@chamber.org.hk](mailto:kfung@chamber.org.hk).

如欲參與這個饒有意義的計劃，請與本會馮小姐聯絡（電話：2823-1240；電郵：[kfung@chamber.org.hk](mailto:kfung@chamber.org.hk)）